File No. CCCO/TECCE/DR EE/C12/REG222TE20022076 CB-CC/CUPS; 200NES-JZ01NEBAU(07/B/a)Liter No. 492058) I/678974/2022



प्रधान मुख्य आयुक्त सीमा शुल्क का कार्यालय, OFFICE OF THE PR. CHIEF COMMISSIONER OF CUSTOMS, मुंबई जोन -I, दूसरी मंज़िल, नवीन सीमा शुल्क भवन, बेलार्ड इस्टेट, MUMBAI ZONE-I, 2nd FLOOR, NEW CUSTOM HOUSE, BALLARD ESTATE, मुंबई/MUMBAI- 400 001. Phone No. 022-22620091, Email: ccu-cusmum1@nic.in

15-07-2022

OFFICE ORDER

Sub: "Samarth Sevak" Project – A capacity building initiative on weekly basis by Mumbai Customs Zone-I-reg.

CBIC has undertaken a number of Trade facilitation measures and simplification of Rules and Procedure in the interest of trade and general public involved in the supply of goods and services in the International Supply Chain. The officers at cutting edge level, directly dealing with documents and goods, must be well versed with the relevant Rules and Regulations and must have clarity on the same to work with ease.

2. Hence, in order to ensure that officers/staff are able to serve the public with utmost efficiency, it is proposed to launch a capacity building programme under the name and style of **"SAMARTH SEVAK" Project** for the officers/staff, in areas where there is knowledge gap or lack of clarity.

3. The owner of the said project will be Principal Commissioner (General) and co-owner shall be Additional Commissioner, PCCO, Zone-I. The implementing authority of the said project will be the Joint/Additional Commissioner (Preventive General) in the office of Principal Commissioner (General). The content owner will be the respective Principal Commissioners/Commissioners who will propose the topic for training along with names of suitable resource persons and names of trainee officers. It will be the responsibility of the Co-owner to monitor the project on a regular basis.

4. All the Principal Commissioners/Commissioners shall create a facilitating cell (training cell) for "Samarth Sevak" Project in their respective Commissionerates to assist them. The said training cell shall identify the officers from respective commissionerates for a particular training on a given date and forward such list to the PCCO, Zone-I. The training cell of each commissionerate shall ensure full participation of officers and report absence, if any, to their respective Commissioners/Principal Commissioners.

5. Further, a committee of Commissioners comprising of Pr. Commissioner

(General), Commissioner (Adjudication), Commissioner (Import-I&II), Commissioner (Audit) and Commissioner (Export) is constituted to identify the areas of knowledge gap and topics/issues on which the officers require training. The Committee is directed to forward the same along with names of resource persons for respective topics on a quarterly basis to ADC, PCCO, Zone-I to carry out this project. The report on the above lines for the second quarter of F.Y 2022-23 may be forwarded to ADC, PCCO, Zone-I by 22.07.2022.

6. A dedicated cell, for co-ordination and monitoring of **"SAMARTH SEVAK"** project, is being constituted in PCCO, under Additional Commissioner (Co-owner), which will monitor that such training is conducted on weekly basis on every Wednesday between 9.30 AM to 11.00 AM.

This issues with the approval of Principal Chief Commissioner of Customs, Mumbai Zone-I.

RAVINDRA KUMAR SINGH

ADDITIONAL COMMISSIONER

Copy to:

- 1. Member (IT, Taxpayer Services & Technology) & Zonal Member (West Zone), CBIC, North Block, New Delhi-110 001.
- 2. Principal Commissioner of Customs (General), NCH, Mumbai Zone-I.
- 3. Commissioner of Customs (Adjudication), NCH, Mumbai Zone-I.
- 4. Commissioner of Customs (Import-I & II), NCH, Mumbai Zone-I.
- 5. Commissioner of Customs (Audit), NCH, Mumbai Zone-I.
- 6. Commissioner of Customs (Export), NCH, Mumbai Zone-I.